

Date of meeting	19th May 2023	21st July 2023
Session type operational/strategic	Operations	Operations
Proposed items	<p>Tenant Satisfaction Measures Performance 2022/23</p> <p>Damp and mould update</p> <p>Complaints handling performance</p> <p>Consumer Standards self-assessment findings</p>	<p>TSMs 22/23 overview and Q1 update</p> <p>Complaints handling update</p> <p>Regulatory Changes update</p> <p>Annual report</p>

25th September 2023	22nd November 2023	23rd January 2024	11th March 2024
Strategy	Operations	Operations	Strategy
Housing Strategy One Year On - Key Themes update	<p>TSMs Q2 results</p> <p>Damp and mould update</p> <p>HOS Complaints handling Code self assessment</p> <p>Consumer Standards self-assessment update</p> <p>Tenant Engagement Strategy Update</p>	<p>TSMs Q3 results</p> <p>Damp and mould update</p> <p>Regulatory update - Consumer Standards, etc</p>	Housing Strategy Key Themes update